

# The Brockenhurst College Award for Training and Development



Brockenhurst  
College

## Court House Catering

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Court House Catering is a family run business which has been running for the last 30 years. Training is incredibly important to the business. They see the development of their staff as a key way to grow the business and to support the work it produces. Each new member of staff is allocated a mentor to help them through their first few weeks whilst they undergo their induction training.

They use the support from various colleagues with regards to their apprentices. The management team at Court House Catering communicate with their apprentices, on a regular basis, as to how they are doing with their training so they can help them in this.

They encourage their staff to undergo training in all areas that affect working life, for example mental health, social media and health and safety training. From this list it is easy to see that the business is investing in training that is crucial to them but also able to introduce more complex training.

Court House Catering ensure that their training is linked to their business plan. The managers work closely with their team so they are aware of what their skills are, because although the team is small it is vital that they broaden the skill set as much as possible to be able to support all areas of the business. Having the management team work closely with their teams means that they are able to identify where these gaps are and means that the business is able to progress staff members in different areas of training.

At staff members' 6 month appraisal, they are given aims and goals for the year ahead which again are all incorporated into the business plan.



[www.courthousecatering.com](http://www.courthousecatering.com)



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