

The Brockenhurst College Award for Training and Development



Brockenhurst
College

Greenclose Hotels Ltd.

Business Contact: Sam Wilkes-Kendall




Greenclose Hotels
LIMITED

Greenclose Hotels Ltd develop staff members across the company and at all levels of authority. IMPACT is the business coach that Greenclose Hotels have been using for the past 5 years. Approximately 13 staff members of Greenclose Hotels use IMPACT and it is there to mentor individuals in their progression through the company.

The business see this service as a good investment. The mentors are highly skilled at developing staff members. They see it as a beneficial thing to encourage staff to undergo training where they can and to keep pushing themselves to deliver the best service possible. Looking after the staff is one of their top priorities so that the staff can, in turn look after their guests.

Greenclose Hotels take their training and development very seriously and as a result of investing in staff, their apprentice is now the deputy manager at the Montagu Arms in Beaulieu and is currently undergoing more training and further qualifications. Greenclose want to sell their product and company to trainees and apprentices as somewhere that people want to work. They understand that if they want to keep staff members they have to invest in them, therefore they are currently trying to raise money to be able to offer scholarships as another way of developing their staff.

Looking towards the future of the training offered at Greenclose Hotels, they are now enrolling 18 staff in mental health first aid training. Staff are also supported when they choose to move on.

 www.greenclose.co.uk  01590 675855  info@greenclose.co.uk

Brilliance in Business Awards 2018/19
#nfbizawards
nfbp.org.uk/awards

New Forest
Business Partnership 