

The New Forest District Council Award for Outstanding Customer Care



Sandra's Florist

Business Contact: Sandra Griffin



Sandra's Florist has been running for 50 years. Over these last 50 years they have built up a good relationship with their clients who return to them regularly, some of who travel far to be able to use their service.

Their drivers are vital to the smooth running and high quality delivery of the service and products. They are all well known by the company and share the businesses ethos of good quality customer service. Their drivers can deliver up to approximately 15 different places a day to meet all the customers needs which is particularly important over their busiest times of the year, Valentines day, Mothers Day and Christmas time.

They offer a unique service to try and make each order work for the customer no matter what the request is. When their customers face challenging times in their lives such as the loss of a loved one the staff at Sandra's Florist take the time to ensure their service is as personal for that customer as it can be. Whether this is keeping their arrangements simple and quaint, or going bolder with their colour choices, or matching their flower arrangements to reflect their favourites. Whatever it is the staff at Sandra's Florist are on hand to give all of their orders that personal touch.

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